

---

## SMARTDC Medical Transcription Service

Our customers choose SMARTDC because we customize transcriptions to meet their specific business needs and deliver quality overnight reports at a very competitive rate. We are very proud of the fact that the majority of our customers came to us through a customer referral.

- **Quality.** SMARTDC's 800+ transcriptionists exceed industry standards based upon the results of regular independent audits. All transcriptions dictated by 9 PM will be delivered by 9 AM.
- **Price.** No contract, no set up fee, no minimum, no hidden charges and only 12.7 cents per line (65 characters), less than half the cost of an in-house transcriptionist.
- **Customization.** SMARTDC assigns transcriptionists to your account that will learn your habits and preferences to deliver a consistent report formatted to your specifications that will exceed your expectations.
- **Convenience.** We will fax reports to referring physicians at no charge and the propriety SMARTDC transcription platform ensures the completed transcriptions will be filed directly into the patient record in order to save your staff time.

## Medical Coding and Billing Service

Insurance companies constantly change the rules, creating a challenging reimbursement environment where most physicians earn less money every year. Discover the value of certified coders reviewing your claims prior to submission with SMARTDC's medical billing service.

- **Increase collections by 10% or more:** Get paid quickly and accurately at your contracted rates. We provide CPT, ICD, and HCPCS coding expertise to ensure maximum reimbursement. Periodically, we will evaluate your reimbursement rates and advise you of the highest appropriate fee schedule.
- **Reduce your billing cycle:** All claims are submitted within 24 hours. Our Medicare reimbursement averages 14 days and our commercial payments are less than 30 days.
- **Real Time receivable reporting:** We provide custom, real time reports that will help you monitor your cash flow and manage your business.
- **Professional and Personalized:** You will be assigned a personal account executive who will manage your account and always be available to answer your questions.
- **Low Processing fees!** For full billing and coding services, we charge 5-7% of collected amount.

